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**REQUEST TO RESCIND PREVIOUS  
NONPUBLICATION REQUEST  
35 U.S.C. 122(b)(2)(B)(ii)**

Application Number	10/074,325
Filing Date	February 12, 2002
First Named Inventor	S. Smith
Title	METHODS AND SYSTEMS FOR .....
Atty Docket Number	010284
Group Art Unit	2161
Examiner	

I hereby **rescind** the previous request that the above-identified application not be published under 35 U.S.C. 122(b).

January 31, 2003

Date

Signature

Michael D. Lazzara

Typed or printed name

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02-03-03

2161

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Smith et al.

Application No.: 10/074,325

Art Unit: 2161

Filed: February 12, 2002

For: METHODS AND SYSTEMS FOR COMMUNICATING WITH SERVICE TECHNICIANS IN A  
TELECOMMUNICATIONS SYSTEM

Commissioner for Patents

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Washington, DC 20231

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